

New Student Telephone Policy – Fall 2009

Currently, less than 30 students are using traditional analog phones in their residence hall rooms to call off campus, since the vast majority of students use cell phones. Instead of maintaining the old phone system, IT Services has been redirecting resources towards more Internet bandwidth and expanding campus wireless access. As a result, analog phones will not be supported in residence halls as of Fall semester 2009.

Knowing that there are cases where a regular "land line" phone is desired, the College will provide a solution for a VOIP (Voice over IP) phone detailed below. This expands the policy that already exists in the Commons and College Apartments.

Two options are outlined below. If you have any questions, please contact the Telecommunications Office at 321-4074 or epplem@lycoming.edu.



**Each dormitory lounge and each Resident Advisor
Will have a phone to use in case of emergencies.**



OPTION #1: Cisco VOIP Phones

- You may purchase a Cisco 7911 VOIP phone from Telecom/IT Services at our educational discounted price (currently \$135).

Benefits:

- You can keep the same extension for all 4 years of college, regardless of which dorm or apartment you live in.
- It looks and operates like a standard phone.
- IT Services will buy the network license on the phone (approximately \$150) for you.
- At graduation, IT Services will buy back phones in good condition at 50% their original cost.

Calling Rates with VOIP Phones:

- They will stay EXACTLY the same as the current rates for the analog phones.
- FREE On-campus calls
- FREE Voicemail
- Local Calls:
 - \$0.10 for the first 15 minutes
 - \$0.10 for each additional 10 minutes
- Long Distance:
 - \$0.10 per minute from 8 am – 5 pm
 - \$0.08 per minute all other times
- Toll Free Numbers
 - \$0.10 to connect with unlimited talk time

OPTION #2: Skype

www.skype.com

- This is NOT offered directly through IT Services—you MUST contact Skype.
- Will work wired or wireless with a laptop.
- You have the option to pay as you go or to pay monthly.
- **However, you cannot place 911 emergency calls with Skype.** Skype is not a replacement for your ordinary telephone and can't be used for emergency calling.

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FREE:

- Skype software download
- Skype-to-Skype video and voice calls
- Group IMs and conference calls
- Voicemail is included with a paid subscription

Unlimited US & Canada Calling Plans:

- Make unlimited calls to landlines & cell phones in the continental US & Canada for only \$2.95 per month

OR

- Make and receive unlimited calls within the continental US & Canada with an online number for only \$18 for 3 months; \$60 for 12 months **Save with a subscription (see website for details)

Text Messaging:

- Send text messages directly from your computer for \$0.09 each.

Accessories:

- Handset and cordless phones—starting at \$15
- Headsets (hands-free)—starting at \$14
- Webcams—starting at \$30